

# **Better Health *Greater* Cleveland Learning Collaborative Session V**

***Better Health Update***  
**September 18, 2009**

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**Better Health *Greater* Cleveland**  
*An Alliance for Improved Health Care*



[www.betterhealthcleveland.org](http://www.betterhealthcleveland.org)

# Aligning Forces for Quality – 2008

## New in 2009: Indiana, Boston



# AF4Q in Northeast Ohio



## OUR MISSION

**Better Health Greater Cleveland** is a multi-stakeholder partnership that improves the health and value of health care provided to people with chronic medical conditions in Northeast Ohio.

We are committed to:

- **improving care and outcomes** of all people with chronic conditions
- **eliminating disparities** in health observed among disadvantaged populations by insurance, race, education and income; and
- **transparency** across collaborating organizations, and, through public reporting of patient care data, with our community.

# What's up

## 1. Public Reporting – 3<sup>rd</sup> report 6/25/09, 4<sup>th</sup> : January, 2010

- *Adding* (we hope) HF, hospital-based patient measures related to patient preparation for discharge
- Diabetes measures virtually completed for 7/08-6/09
- Web site improvements (thanks Tom!)

## 2. QI

- New team leadership – Welcome Chris, Caroline, and Stephanie!
- Primary Care Grand Rounds – look for announcements...
- More team coaching – what do we need?
- Better use of our data – identifying replicable best practices.

## 3. Patient Engagement

- MEDTAPP: group sessions for SNP patients with diabetes
- Posters for Practices!

# What's in the pipeline

## 1. Patient-centered care

- Proposal to RWJF (Kurt Stange, PI)
- PCMH – TODAY

## 2. Stimulus Funds for FQHCs

- All FQHCs will be able to acquire EMRs

## 3. eRx

- Proposal to RWJF (“can adherence be measured in the uninsured?”)

## 4. “Regional Extension Center”

- Through “HITECH” stimulus legislation: preliminary proposal to the Office of the National Coordinator (ONC) for HIT (David Blumenthal, MD)
- Facilitates acquisition and MEANINGFUL USE of EMRs for Priority Primary Care practices

## 5. Lots of Other Stuff

- Reform-related – stay tuned...

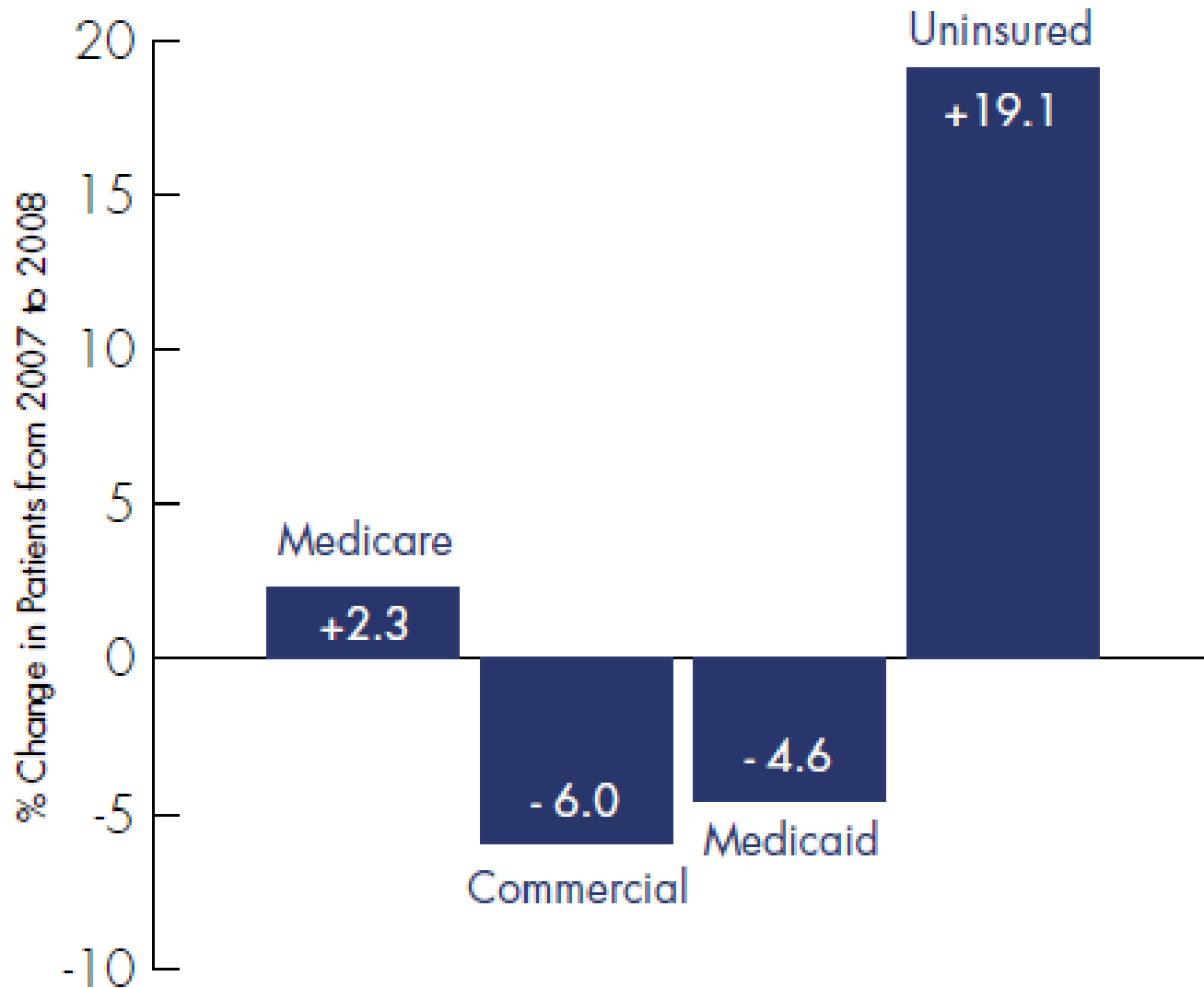
# Brief Summary of PM/PR

# Diabetes - 2008

TABLE 1. CHARACTERISTICS OF CLINICAL PARTNERS AND PRACTICE SITES IN CALENDAR 2008

	Better Health Population	Range Across Sites	EMR-Based Systems	Paper-Based Systems
Health Systems	8		3	5
Practice Sites	44		31	13
Primary Care Physicians	361		280	81
Qualifying Diabetes Patients	25,724	75 to 1,973	22,777	2,947
Diabetic Patient Characteristics				
Insurance <sup>1</sup> [%]				
Medicare	9,181 [36]	4 to 53	8,726 [38]	455 [16]
Commercial	11,119 [43]	1 to 65	10,612 [47]	507 [17]
Medicaid	2,263 [9]	0 to 48	1,525 [7]	738 [25]
Uninsured	3,143 [12]	0 to 82	1,914 [8]	1,229 [42]
Medicaid + Uninsured	5,406 [21]	1 to 95	3,439 [15]	1,967 [67]
Race/Ethnicity <sup>2</sup> [%]				
White	10,252 [53]	4 to 95	9,804 [59]	448 [15]
African-American	7,657 [39]	2 to 96	5,476 [33]	2,181 [75]
Hispanic	1,086 [6]	0 to 62	830 [5]	256 [9]
Other	518 [3]	0 to 56	480 [3]	38 [1]
Non-White	9,261 [47]	5 to 96	6,786 [41]	2,475 [85]
High School Graduation Rate, %	79.7	68.7 to 90.4	80.8	71.3
Median Household Income, \$	40,342	24,089 to 66,685	42,029	27,484

# 19% Increase in Uninsured, 2007 to 2008



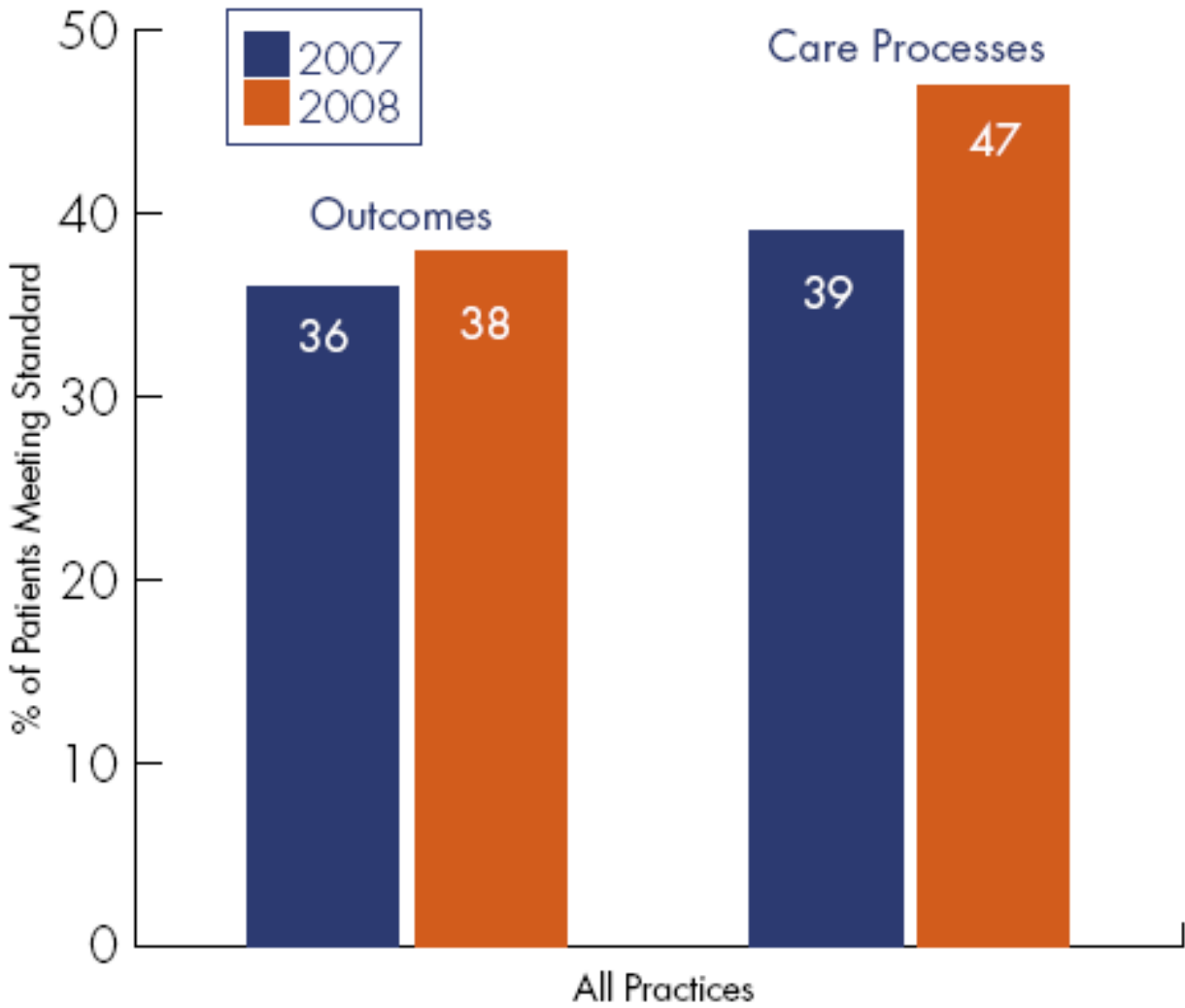
# Vs. HEDIS. Uninsured do ok – compared to Medicaid

## REGIONAL ACHIEVEMENT (2008) COMPARED TO NATIONWIDE HEALTH PLAN AVERAGES (2007) ON HEDIS COMPREHENSIVE DIABETES CARE MEASURES

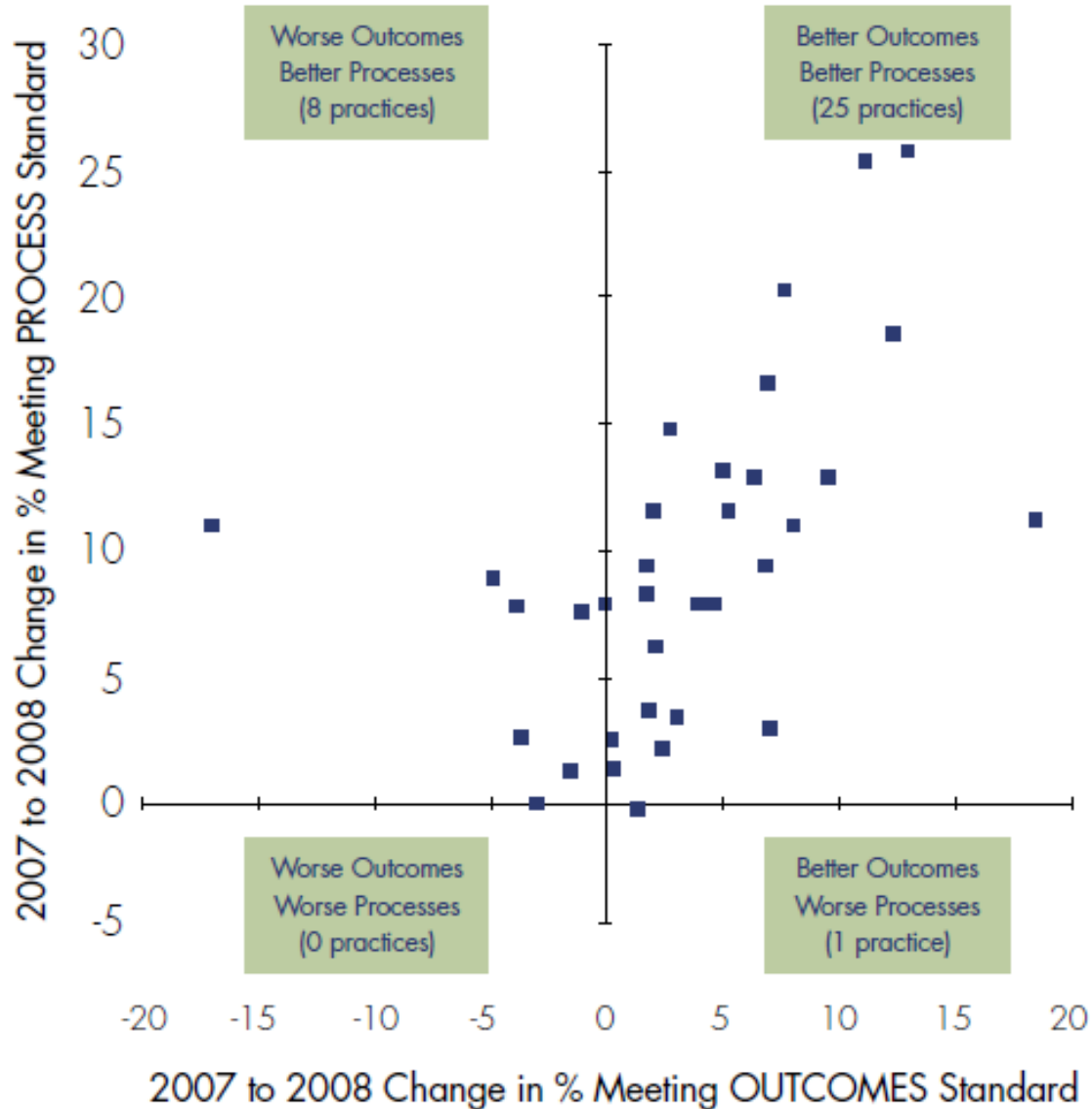
Measure	Group	Medicare	Commercial	Medicaid	Uninsured	Overall
HbA1c testing	Region	95.0	93.1	91.7	90.8	93.4
	National	88.1	88.1	77.3	NA	--
Poor HbA1c Control (>9)*	Region	12.3	18.8	26.3	35.8	19.3
	National	29.0	29.4	47.9	NA	--
Eye Exams	Region	69.6	62.0	44.2	48.5	61.5
	National	62.7	55.1	49.9	NA	--
LDL-C Screening	Region	89.9	89.4	75.0	77.4	86.8
	National	85.7	83.9	70.8	NA	--
LDL-C Control (<100)	Region	61.3	53.8	38.3	36.7	53.0
	National	46.8	43.8	31.3	NA	--
Monitoring Nephropathy	Region	91.8	89.4	86.6	87.0	89.7
	National	85.7	80.6	74.4	NA	--
Blood Pressure Control (<130/80)	Region	38.5	38.6	36.1	31.7	37.5
	National	31.7	32.1	29.5	NA	--
Blood Pressure Control (<140/90)	Region	66.1	71.3	59.7	62.6	67.3
	National	58.9	63.9	55.5	NA	--

\*Lower rates are better for this measure.

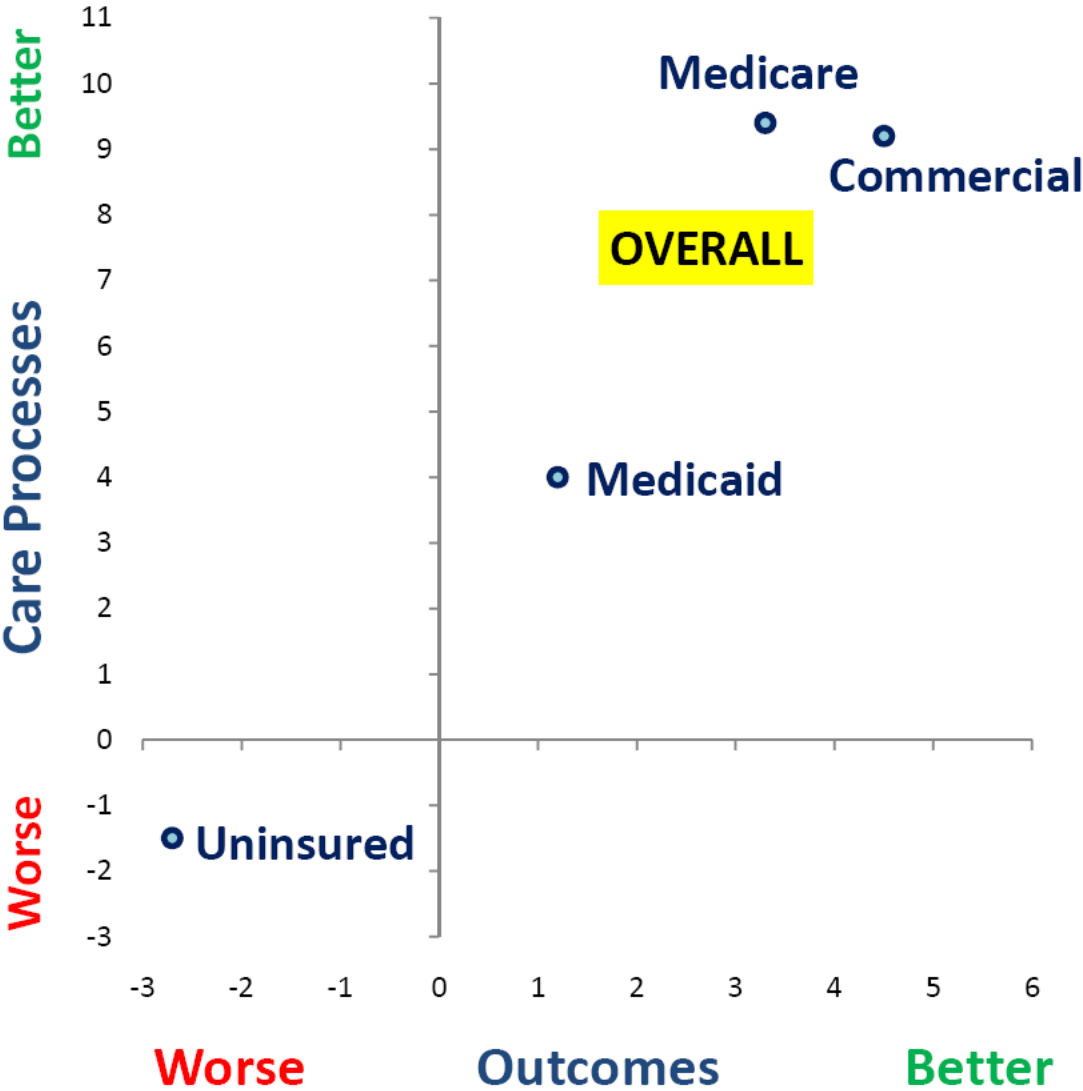
# Overall, we're improving on our composite measures



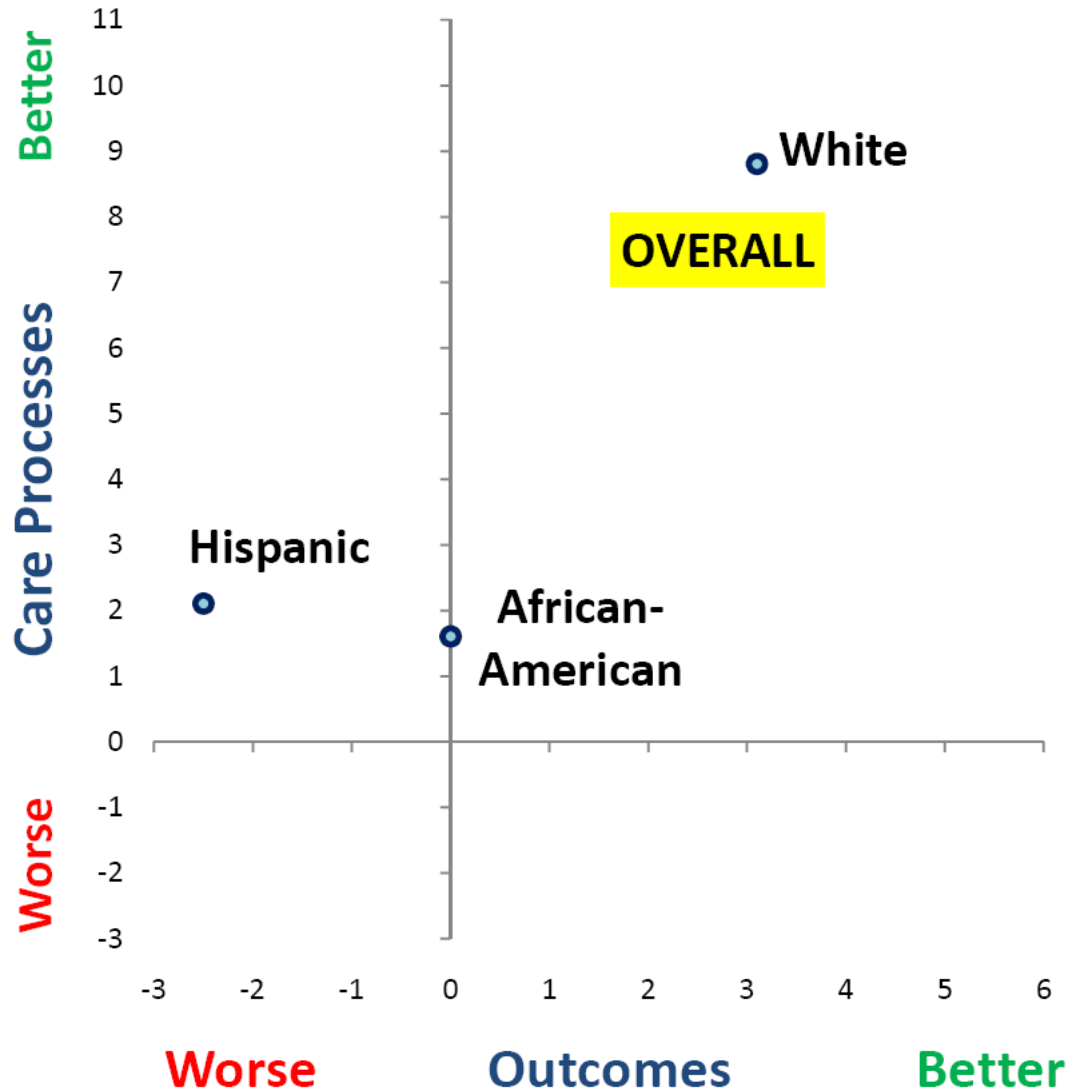
# And most practices have better outcomes *and* better care processes



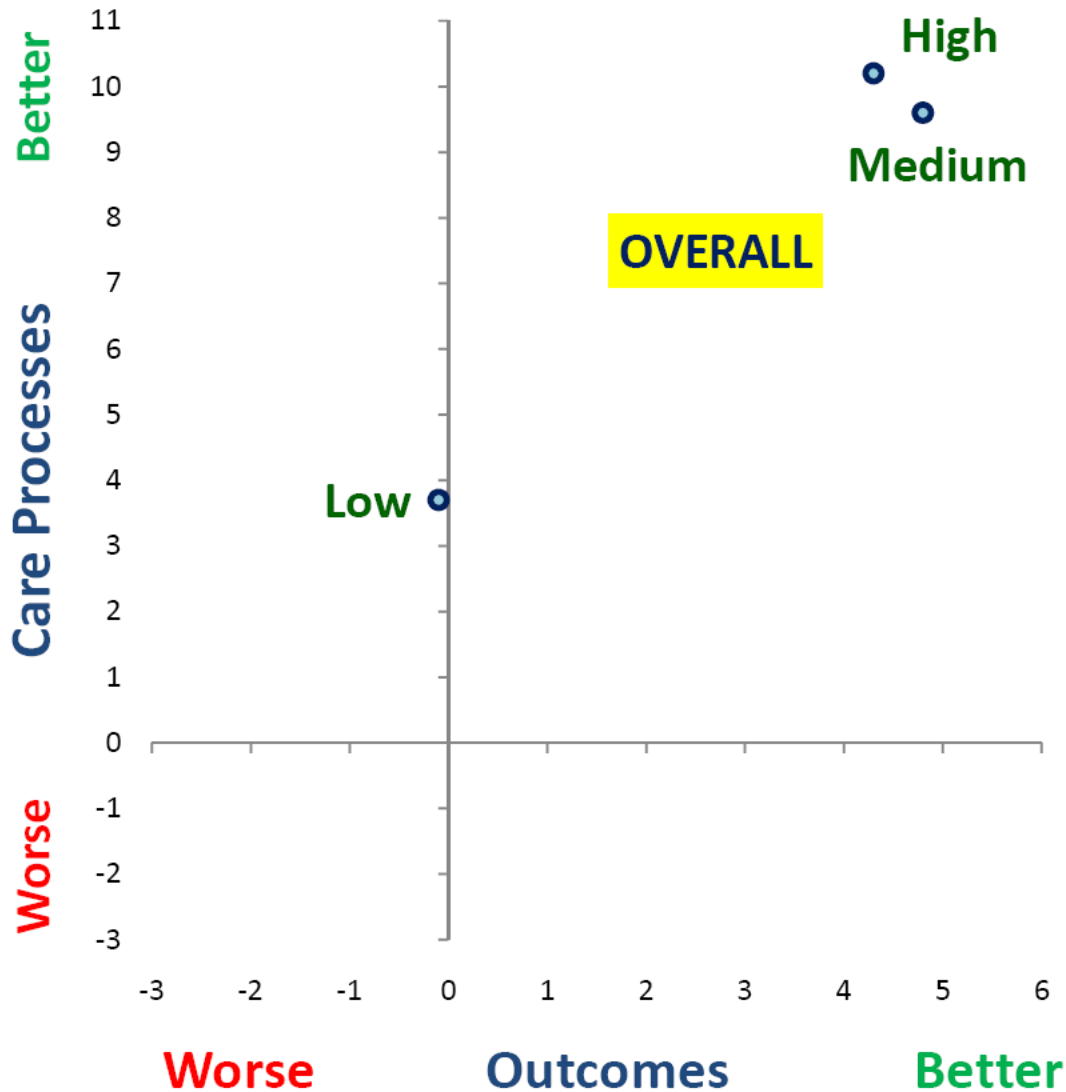
# But our Uninsured are *not* Improving



# And our Hispanic patients had worse outcomes in 2008 than 2007

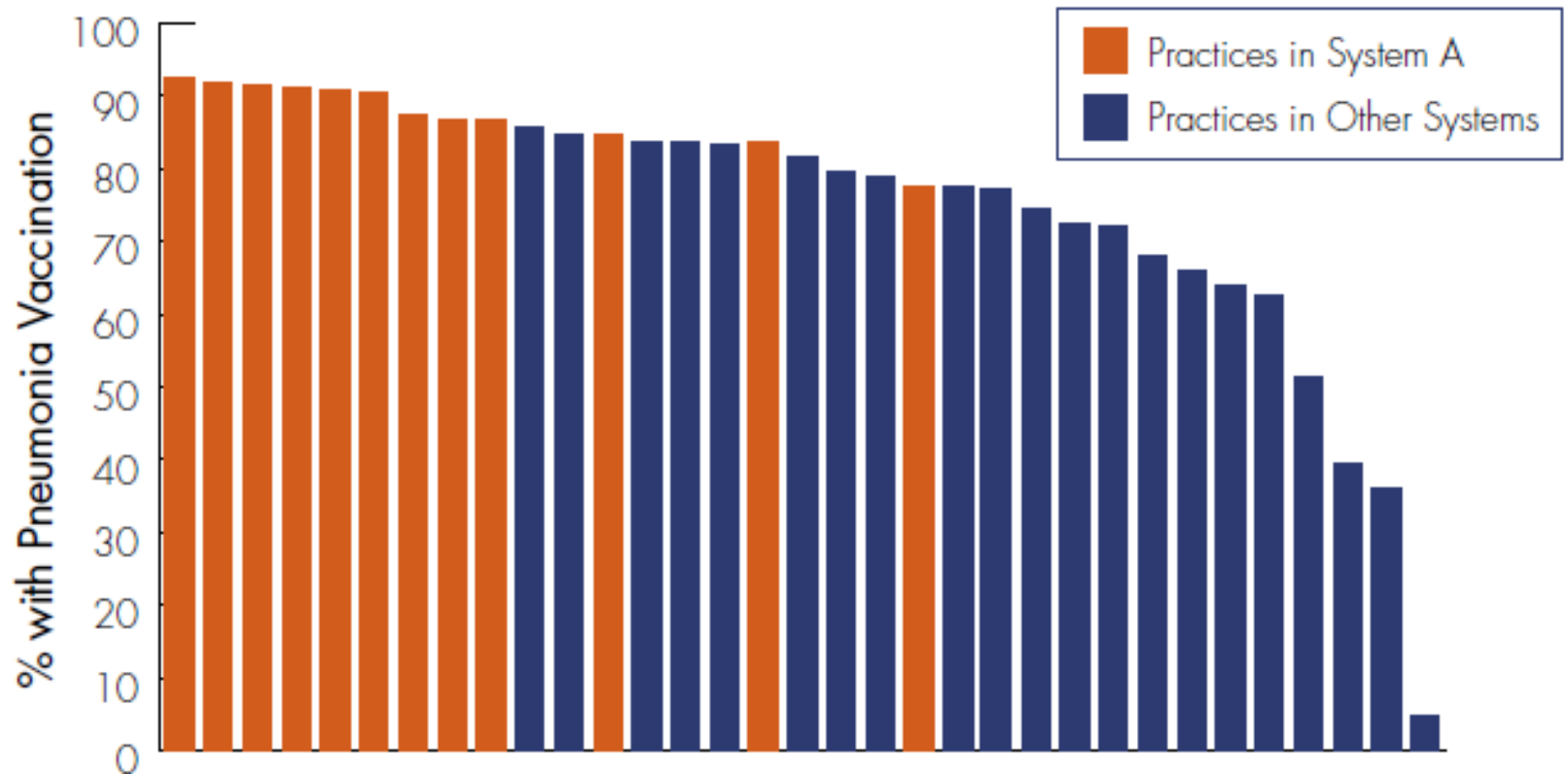


# And our lowest income patients improved least



# **But We're Using Our Data to Identify Replicable Best Practices**

# We shared how Metro's practices had 9 of the top 10 pneumococcal vaccination rates



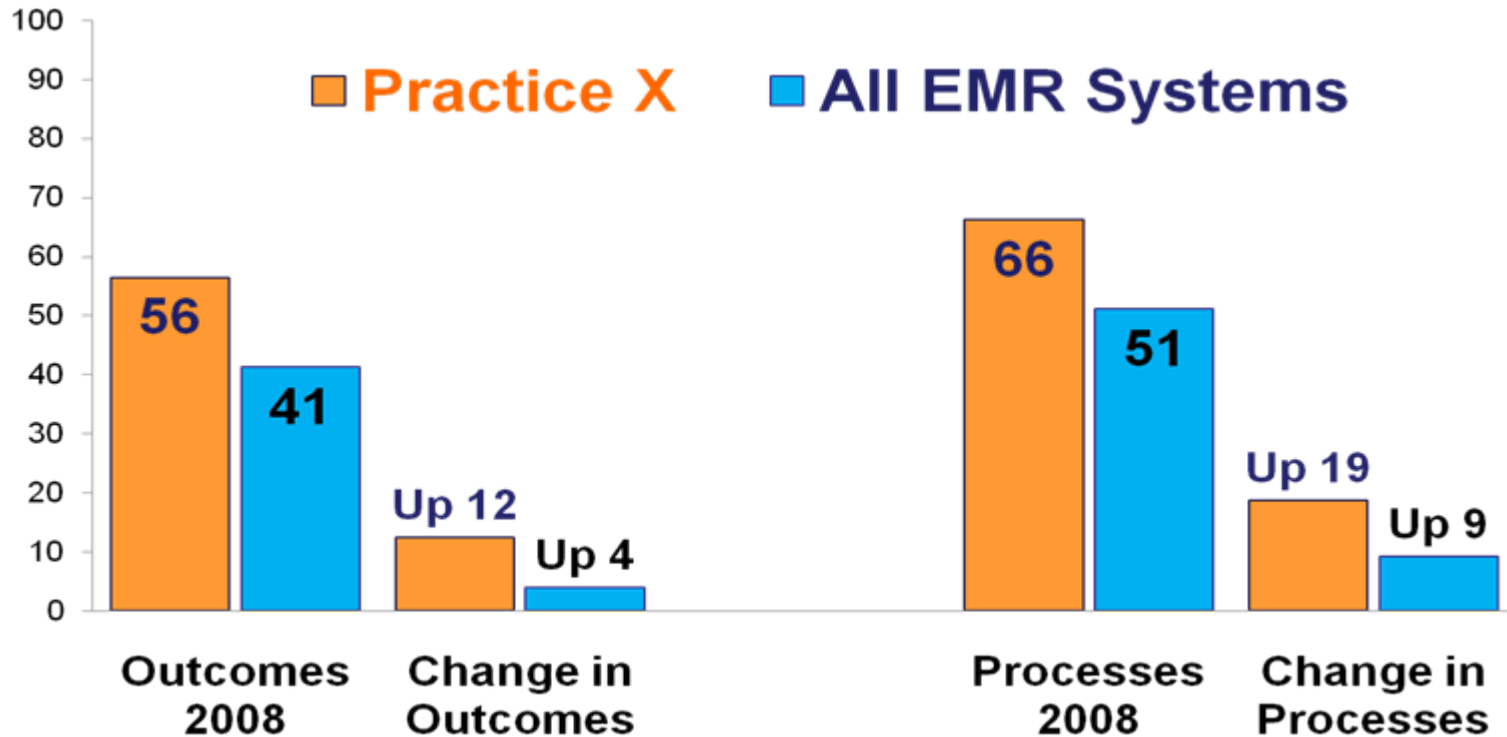
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# MetroHealth's Nurses Solved the Vaccine Problem – with *Epic* Help





# And we shared how Practice “X” had great Outcomes and Processes, and Improved More, than most practices in the region



Have a great  
(and productive!) day...😊